



Nomination

Expanding your reach

Nancy Frink-Costa – Windsor FHT Increasing Access and Safety to Newcomers



The Windsor Family Health Team (WFHT)/St. Clair College Nurse has identified and acted upon opportunities to collaborate with community and college representatives to educate and equip new international students with information and tools needed to keep themselves safe, healthy and informed. Community partners include Public Health, AIDS Committee of Windsor, Police Services, local bar owners, Sexual Assault Treatment Centre, WFHT Dietitian, Multicultural Centre, Housing of Windsor-Essex and insurance among many others. This strategy can be used to inspire other organizations that are working with 'hard to reach' clients/patients and newcomers. The techniques used and types of relationships established are examples of the various methods that can be exercised in similar circumstances to help other marginalized groups or those unfamiliar with the system.

Nancy, the Windsor Family Health Team/ St. Clair College Nurse, engages all stakeholders mentioned above as well as the students to identify needs, opportunities and see what's working. She uses that to design her initiatives with passion and drive.