



Nomination

Expanding your reach

Southlake Academic FHT Building Capacity within SAFHT



In early 2017, SAFHT completed our program review. One of the outcomes of this program review was the identification of the need for a complex patient program that included team conferences, working closing with community providers (e.g., Health Links), home visits, etc. While exciting for our organization, we quickly realized that in order to meet the needs of the patients within this new program, as well as, the expanding needs of our 28,000 patients located in both urban and rural settings, the organization needed to develop a capacity building plan to maximize the usage of our IHP. As such, the SAFHT Board, management, affiliated physicians, IHP and administrative staff all collaboratively participated in the creation of a plan that we believe will maximize our ability to care for our patients and will allow us additional capacity for further innovative changes in our programs and services over the coming 2-3 years.

Our capacity building plan included the results of a questionnaire, which asked them to identify programs and services that they felt are important for the FHT to deliver and included the approval and feedback provided by our two community board members.