



Nomination

Expanding your reach

Centre for Family Medicine FHT Refugee Health Clinic Centre for Family Medicine Refugee Health Clinic



Since 2008, the Centre for Family Medicine (CFFM) Refugee Health Clinic (RHC) has helped refugees new to Kitchener-Waterloo. In 2017, the RHC expanded to help the entire region with responding to the large influx of Syrian refugees in Kitchener-Waterloo. The new expansion increased clinic hours and human resources within the FHT with physicians, nurse practitioners, nurses, therapists, pharmacists, and interpreters as well as involving Sanctuary Health Refugee Clinic (SHRC), Reception House, and Waterloo Wellington LHIN. CFFM RHC has partnered with SHRC to place 3 allied health professionals there and offers resources for all clinicians within Waterloo-Wellington LHIN.

CFFM RHC has involved patients and caregivers in the following ways: •

Interactive Educational sessions •

Reception House partnership highlighting constant communication • Quarterly meetings including-IFH friendly pharmacy, UW School of Optometry, Public Health and patients • New Smoking Cessation Program involving families and peers • Evaluation - Survey to community health care providers for feedback • Patient and Family Advisory Committee