



Nomination

Healthy relationships, healthy teams

Prescott Family Health Team

Prescott Family Health Team (PFHT) engages all multidisciplinary team members in the fight against HPV Diseases including Cervical Cancer



In May 30, 2017, the Federal Government announced: “Canada will be the world’s first country to declare an HPV prevention week.” HPV is the most common sexually transmitted infection (STI) in the world which can lead to serious long-term health consequences and death. HPV prevention involves appropriate screening, education and immunization. Our clinic has worked diligently even before the introduction of family health teams in Ontario, to prevent HPV and ultimately saving lives. PFHT’s quality improvement plan (QIP) is consistent with priorities outlined in Patients First; our strategic directions focus on improving patients’ health status by providing comprehensive, primary care, health promotion, prevention and chronic disease management programs.

Patient engagement was identified as critical to facilitating treatment, especially in respect to self-managed care. PFHT completes 350 anonymous, Patient Experience Surveys on a quarterly basis to solicit patient opinions (quality domain - patient centered). This is our sixth year consistently using this tool. Our team reported (QIP 2017-18) that our current performance was as follows: 95% of patients believed that they were involved in decisions “as much as they wanted to be” regarding their care and treatment; 95% indicated that the practitioner spent “enough time with them”; 95% indicated that the clinician provided the opportunity to ask questions and 97% indicated that they received a same day/next day appointment. PFHT is really “just a call away”.