afhto association of family health teams of ontario

2013 "Bright Lights" Nomination Questions

Application deadline is extended to **Tuesday, August 6, 2013**.

Submit a nomination online: https://www.surveymonkey.com/s/SSM8J5Q

- To avoid the risk of losing information, it is best to enter the nomination all in one session.
- The nomination form must be filled in online and IN FULL.
- Any supporting data may be e-mailed separately to info@afhto.ca.

Nomination review criteria:

The review committee will score each nomination on a scale of 1 (Very low) - 5 (Very high) for the extent to which the achievement:

- 1. Reflects significant achievement within the award category
- 2. Exemplifies innovative thinking and leadership
- 3. Is sustainable with potential for continued improvement
- 4. Offers significant, useful and relevant learning opportunities/resources to FHTs
- 5. Is being spread and adopted more broadly
- 6. Is backed up by evidence of impact

For nominations to be reviewed by the review committee, all submission questions outlined in the nomination form must be answered in full.

Questions for all nominations:

- 1. Achievement to be recognized (brief title)
- 2. Brief description of why this achievement merits recognition
- 3. What is the FHT doing to sustain this achievement and continue to improve in this area?
- 4. To what extent does this achievement offer other FHTs new learning, processes, resources that can lead to improvement?
- 5. Describe action taken by this FHT and/or group of individuals to spread this achievement more broadly (i.e. mentoring others, presentations to others, publications, etc.)
- 6. Select the theme that best applies to this achievement. For the selected theme you will be taken to a page of additional questions focused on your category. Respond to each question in 100 words or less. <u>Click here for full theme descriptions</u>.

Themes

Click on the theme title below to see the additional questions specific to that theme.

- 1. <u>Leadership and governance for quality</u>
- 2. <u>Using data to improve care</u>*
- 3. Improving care for "the 5%"*
- 4. Integration: building the team beyond the FHT
- 5. Advances in health promotion and chronic disease management
- 6. <u>Improving care for seniors</u>
- 7. Innovation in interprofessional collaborative team implementation
- 8. Meaningful use of EMRs*

Winners in the three categories marked above (*) will receive an education grant.

1. Leadership and Governance for Quality

- a. Describe the initiatives taken to develop leadership roles and governance structures to ensure high quality care and patient safety.
- b. Describe how the implementation of these initiatives has impacted patient care and safety.
- c. Describe the evidence available to demonstrate the impact of the initiative.

2. Using data to improve care*

Award recipient for this category will receive a \$3,000 education grant from Merck Canada Inc.

- a. Describe the performance measurement indicators and strategies developed.
- b. Describe how these performance measurement indicators and strategies have impacted and improved patient care.
- c. Describe the data that was tracked and provide results over time. *Please submit graphs or tables of data to support this nomination separately to info@afhto.ca*.

3. Improving outcomes for "the 5%"

- a. Describe the successful strategies, partnerships and resources developed to give this patient population the care they need at reduced health system costs.
- b. Describe the aim / objective for the initiative or program.
- c. Describe the target population. Who is the target population? How many? What are their health related needs? What are their barriers to healthcare?
- d. Describe the qualitative and/or quantitative data collected to show that an improvement has taken place.

(patient or caregiver experience, you may provide anecdotal evidence or other initial indicators of improvement/change)

4. Integration: building the team beyond the FHT

- a. Describe the successful relationships and community partnerships that the nominee has formed to provide the right care, at the right time, in the right place for patients.
- b. Describe how these relationships have improved care for patients.
- c. Describe the qualitative and/or quantitative data collected to show that an improvement has taken place.

You may provide anecdotal evidence or other initial indicators of improvement/change.



5. Advances in health promotion and chronic disease management

Four award recipients for this category will receive education grants from Boehringer Ingelheim to attend the <u>Institute for Healthcare Improvement Conference</u> on March 9-11, 2014, in Washington, DC.

- a. Describe the aim (objective) to be achieved by this initiative or program.
- Describe the target population.
 Who is the target population? How many? What are their health related needs? What are their barriers to healthcare?
- c. What is the time period in which this achievement has taken place?
- d. Describe the data that was tracked and provide results achieved over time. *Please submit graphs or tables of data to support this nomination separately to info@afhto.ca.*
- e. Describe how the program or initiative fits into <u>Ontario's Framework for Preventing and</u> <u>Managing Chronic Disease</u> (Support for patient self-management, delivery system design, use of best evidence, information systems, and community partnerships/community action). Please refer to the framework to respond.

6. Improving care for seniors

- a. Describe how this achievement aligns with Ontario's Seniors Strategy's 5 principles: Access, Equity, Choice, Value, and Quality.
- b. Describe the target population. Who is the target population? How many? What are their health related needs? What are their barriers to healthcare?
- c. Describe the data that was tracked and provide results achieved over time. *Please submit graphs or tables of data to support this nomination separately to <i>info@afhto.ca*.

7. Innovation in Interprofessional collaborative team implementation

- a. Describe what communication and decision making processes the team has established to enhance the knowledge and skills of all team members and create synergy for patient care.
- b. Describe how this change in team functioning has improved care for patients.
- c. Describe the qualitative and/or quantitative data collected to show that an improvement has taken place.

You may provide anecdotal evidence or other initial indicators of improvement/change.

8. Meaningful use of EMRs*

Award recipient for this category will receive a \$3,000 education grant from QHR Technologies (Accuro EMR by Optimed).

- a. Describe how the nominee has used their EMR to advance the clinical process of care and/or patient self-care and improve outcomes.
- b. Describe the qualitative and/or quantitative data collected to show that an improvement has taken place.

You may provide anecdotal evidence or other initial indicators of improvement/change.

